

Citicide Terms & Conditions

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Indemnity

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You acknowledge that you are solely responsible for the use to which you put this website and all the results and information you obtain from it and that all warranties, conditions, undertakings, representations and terms whether expressed or implied, statutory or otherwise are hereby excluded to the fullest extent permitted by law. We and all contributors to this website hereby disclaim to the fullest extent permitted by law all liability for any loss or damage including any consequential or indirect loss or damage incurred by you, whether arising in tort, contract or otherwise, and arising out of or in relation to or in connection with your access to or use of or inability to use this website. Whilst we take every care to ensure that the standard of this website remains high and to maintain the continuity of it, we do not accept any ongoing obligation or responsibility to operate this website (or any particular part of it). If any part of our terms and conditions is deemed to be unenforceable (including any provision in which we exclude our liability to you) the enforceability of any other part of these conditions will not be affected.

Fees & Charges

Holding deposit: Certain amount of money (as holding deposit) will be requested upon signing a form to book an accommodation with us. Once received, the accommodation will be booked under your name. This amount will be deducted from your first month rent before the move in date. **Note: The holding deposit is non-refundable if references are declined or you decide to pull out of the process.*

Administration fee: £150 for 1 person and £250 for 2 people are our regular basic fees. These include referencing fees, deposit protection fees, checking in fees, guarantor referencing, and other relative administrative fee.

Relocation fee: £100 if you want to relocate to another accommodation of ours during your License.

Renewal fee: £75 administration fee for each new agreement. This is to include also re-protecting your deposit and other administrative fees.

Check Out fee: £85 for each room.

Security Deposit: A security deposit will be taken before move in. It will usually higher for students or low income applicants.

Smoking penalties: We have a strict non-smoking policy in our accommodations. If we have received complaints from more than 1 of your flatmates or neighbours, there might be £200 penalty charge applied. The reason for this penalty in place is to guarantee everyone's safety.

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Late payment penalties: If you pay rent late, the late charge is £5 per day.

Payments

We try to keep our customers and business safe with advanced fraud prevention solutions. We evolve continuously to keep up with new technology to secure all transactions. There is a strict cancellation policy. You shall not be entitled to any refund in respect of fees, holding deposit or rent already paid.

Privacy Statement

Citicide has created this privacy statement in order to demonstrate our firm commitment to privacy. The following discloses our information gathering and dissemination practices for this web site. Any and all information collected at this site will be kept strictly confidential and will not be sold, reused, rented, loaned, or otherwise disclosed to any undisclosed third party. Any information you give to Citicide will be held with the utmost care, and will not be used in ways that you have not consented to.

The site registration forms requires users to supply contact information like their name, telephone number, and email address. By submitting the registration information via this web site the user agrees that the agent can use this information to contact the user and match requirements.

We do not sell, rent, loan, trade, or lease any personal information collected at our site. Information is passed through the Citicide site and given to the agent. The email address of the agent(s) who receive the information that the user supplies are shown at the top of the registration form confirmation, once submitted.

This site gives users the following option to remove their information from the registration list and to not receive future communications from the agent. Please do not hesitate to contact us for this matter.

When you browse on this site your email address is not automatically collected but our server may automatically gather and store the following information about your visit:

Your Internet domain name and IP address.

The type of browser and operating system used to access our site.

The pages you visit.

The date and time of your visit.

We analyse our web site logs to constantly improve the value of the materials available on website. Our web site logs are not personally identifiable, and we make no attempt to link them with the individuals that actually browse the site. We use your IP address to help diagnose problems with our server, and to administer our Website. An IP address only provides information about who your Internet service provider is. It cannot be used to personally identify you.

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Your information submitted to us will be stored on our servers. Our Internet hardware is maintained in a secure environment, designed to be accessed only by authorized personnel.

Other companies provide services to agents such as the registration form and website hosting. This software is supplied on an "as is" basis. This software do not collect information other than for the improvement of their site. The Estate Agents use the user registration information to contact the user and match users requirements to available properties.

Regarding the use of cookies: a cookie is a small string of text that a Web site can send to your browser to assist in session-state management or store user information for the purposes of distinguishing your browser from a previous visitor by saving and remembering any preferences or passwords that may have been set while browsing that particular site.

Currently this site uses cookies for session-state management , the property basket to store your selected property details and user tracking analysis ([Google Analytics](#)). We have no current plan to use cookies for any other purpose. When cookie technology is used, the main purpose is to store user identification information to allow you to have a better experience when using this site. We will revise this policy statement accordingly if we elect to begin using cookie technology for any other purpose, so you may wish to check this policy periodically for updates